FAQs for Lapsafe Laptops

1. **Who can borrow a Laptop?**
   All DkIT registered students can borrow a laptop.

2. **How long can laptops be borrowed for?**
   Laptops can be borrowed for 24 hours. After returning a laptop, a student can borrow another laptop.

3. **How do I log into a Laptop?**
   When you turn on the laptop, there is an account called DkIT student, please select that account to log on to the laptop. There is no password.

4. **How do the laptops connect to Wi-FI?**
   You need to connect to eduroam.

5. **Is data stored on the Laptop?**
   Do not save any data on the laptop. Save it on the ONE Drive or on a USB key.
   *When the laptop is restarted, all data will be **DELETED**.*

6. **Can you Print from the laptops?**
   No

7. **Is a student card required to return the laptop?**
   Yes, a student can only return a laptop with the same student card that was used to borrow the laptop.

8. **What if I close the locker door without reconnecting the charger?**
   The laptop will still be checked out to you. To reopen the locker door, select 'Return' on the screen, then the locker door will be reopened and the charger can be connected to complete the return process.

9. **How many laptops are available to borrow?**
   48 laptops are available.

10. **Responsibility of laptops while loaned out?**
    The student is responsible for the laptop during the loan period. The laptop shouldn't be left unattended at any time or loaned to anyone else. If there is an issue with a laptop the student should email saf@dkie.ie

11. **At what stage in the charging process can a laptop be borrowed?**
    A laptop can be borrowed once the light is blue.

12. **What happens if you lose the laptop?**
    You will be responsible for covering the cost of a replacement laptop.

13. **Will damaged or lost laptops be charged for?**
    If your laptop is stolen, you will be required to provide a copy the Garda Pulse Id number from your Garda report. Damage to any laptop may result in termination of further access to this scheme.