

CorePortal Expense

User Guide

CoreHR Internal

V27

CoreExpense

Smarter HR Technology

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Document Control

Version	Date	Author	Details
1.0	30 th April 2019	CoreHR University	Original v23+ guide revised and updated for v27.



1. Overview

1.1. Purpose of the Guide

The purpose of this document is to provide guidance on the tasks that can be completed by employees and managers in CorePortal, for CoreExpense

This includes:

- Submitting Expense Reports for approval.
- Expense types include mileage, subsistence, receipt required.
- Approving expenses.
- Managing vehicles.
- Submitting advance requests.
- Reviewing expenses paid.
- Delegating approval.
- CoreExpense on mobile.

Note:

This user guide does not provide detailed training on how to configure the system to support these processes. This is covered in the *CoreExpense Configuration Guide*.



1.2. Accessing the Expense Widgets

To manage your employee expenses.

- 1. Open the Employee Dashboard.
- 2. Select the Expenses tab.



On the *Expenses* tab, there are multiple widgets that are typically configured for employees, listed below.

Note: The following is a list of widgets that maybe displayed on the Expense Tab depending on configuration

L.,/														
	My Expense Rep	orts			ACTIONS -	My Advances		NEW ADVA	NCE	Trip Destinati	ons			
4	April 2019 - 11-	Apr-2019			Submitted	£700 Rejected by Mike Brown	Submitted 23-Oct Repayment 27-De		:	Map Sa	tellite			
	Status	New			Rejected	£1,200	Submitted 13-Nov		:	Sec. 2	-8 T	trease	are a second	
H	Mileage	83.53			New	Rejected by Mike Brown £1,500	Repayment 15-No Saved 05-Mar-201			Canada				JNJ
M	Subsistence	.00			Paid	Saved For Later	Repayment 02-Ap		-	1		Corniery France	Chrynd	NU
	Other	123.24		11	Approved	1				United Burney	Nurth	Span Writ	Turkey	111
	Total	206.77								Merces	Ocean	Alpeta La	++	ШN
	Total	200.77										Mail Niger		
Ź.								3d3 (Google	treasts	Nopera Map data 82019	- P Operative	
	Remittances		VEW HISTORY	My Bank /	Accounts	My Primary Car		3.df3 (Google	ents	Mag-data 0.0019	Dec	
	Remittances £21384 Payment Value	25Feb 2019 Date Processed	VEW HISTOR	My Bank A Expense	Accounts	My Primary Car Search	a.			Google		May data 62019	0.05	
	£ 213.84 Payment Value £ 367.61	Date Processed 25-Feb-2019	The D	Expense 78 Pay		Search RroNo				Google	ents	Nort	Dec	
	£ 213.84 Payment Value £ 367.61 Payment Value £ 216.34	Date Processed	VIEW	Expense	VIEW	Search Reo No. 14 D 4398 My Primary Car	Q. Vencle Type Car	Астюн		Google	ents	Mag data 6200	Dec	
	£ 213.84 Payment Value £ 367.61 Payment Value	Date Processed 25-Feb-2019 Date Processed 12-Dec-2018	VIEW	Expense 78 Pay	VIEW	Search Reg No. 14 D 4398	Q. Vencle Type Car	ACTION Accel Ia Cry		Google	ents	Ang data 62010	Dec	



CoreExpense v27: CorePortal Expense User Guide

Widget	Description
My Expense Reports	Used to create and manage expense claims.
My Primary Car	Used to record the details of your private car. This is required to support an expense claim for mileage. Any company cars added for you via the <i>Car Administration Centre</i> are also available here to view.
Year to Date Claims	A summary view of your expense claims for the expense year to date.
Recent Expenses	A chart view of your most recent claims.
Remittances	An expense 'payslip', summarising your most recent paid expenses, with access to view a full history of payments made to you.
Rates lookup	Facility to look up the rates on the CoreHR system for mileage and subsistence.
My Advances	Facility to submit a request for an advance payment.
Trip Destinations	A reporting widget outlining the locations on the map where you have visited.
My Bank Account	The bank accounts set up for you on CoreHR, for your salary and expense payments.



2. Entering and Managing Expense Reports

2.1. Entering an Expense Report

Follow these steps to create a new expense report:

- 1. Quick jump to the My Expense Reports widget, on the Employee Dashboard.
- 2. Click Actions and select New Expense Report.



The Expense Report screen opens.

Some of the details will be automatically populated based on your claimant details e.g. Cost Centre, Approver, Car Registration (if car is recorded).

Note: If there is no Cost Centre/Approver available to select, then this will indicate that the user has not yet been onboarded into CoreExpense.



Required Fields					
Start Date*	Ē	nd Date*		Expense Descripti	on*
Cost Centre*	A	pprover*			
1 Default	• P	hillip Cross	*		
Additional Options					
Car Registration					
191-D-1111	*				
Analysis Code 1*					
Test Analysis Code One	*				
Total Claimed Number of Items 0.00 0					
0.00					
Click here for terms and conditi	ons.				
Expense Items					
					NEW EXPENSE ITEM

3. Update all fields under Required Details.

The * for each indicates that these are mandatory and are required to create the claim. Note that *Analysis Code* can be mandatory or optional, this is configurable.

4. Update the Additional Options.

These fields are not mandatory on the system, but may be required to support the claim, depending on the nature of the claim e.g. *Car Registration* is required for mileage claims.

- 5. Click **Save** to create the claim.
- 6. Scroll to the *Expense Items* section. This is where you will be required to add the individual elements of the expense.
- 7. Click New Expense Item. The Expense Details screen opens.



Add the details for the expense item. Depending on the claim, the items required here will differ. The table below provides an overview of each of the fields available and when these may be required. The next sections in this guide provide scenario specific examples of how to create claims e.g. for mileage, subsistence etc.

Field	Description
Expense Item with Foreign Details	Only required if claiming for expenses incurred in a foreign
	currency. See 2.1.5 Entering A Foreign Expense Trip
Payment by Me	Indicates that you made the payment.
	Indicates that the payment was made via company credit card.
	The Claimant will not be reimbursed for any expense items
Payment by Company	paid by company.
	See 2.1.4 Entering an Expense Trip paid by the Company
	(Credit Card)
	This is the type of expense to be claimed e.g. Mileage,
	Receipted Expenditure, Subsistence etc. The codes listed
Expense Type	here are the codes that have been configured for your
	organisation. Depending on the type selected, the screen will
	update to required difference inputs. See sections 2.1.1 -
	2.1.5 for examples of the difference expense scenarios.
Value/Unit	The value being claimed OR the units applicable (for
	mileage/subsistence e.g. 1 Overnight).
	Where the trip started. This will be a drop-down list for foreign
From Location	travel (i.e. if the Expense Item with Foreign Details indicator
	is on) and a free text for domestic travel.
	Where the trip ended. This will be a drop-down for foreign
To Location	travel (i.e. if the Expense Item with Foreign Details indicator
	is on) and a free text for domestic travel.
Start Date	The date the expense was incurred.
End Date	The date the expense was incurred.
Expense Item Description	Description for the line item. This can be made mandatory for
	a given Expense Type.
Start Time	Only applicable for Subsistence. Cannot be removed.
End Time	Only applicable for Subsistence. Cannot be removed.
Cost Centre	Defaulted to the value set on the Expense Report screen.
Analysis Code	Defaulted to the value set on the Expense Report screen. This
	can be made mandatory is necessary or removed entirely.
Total Claimed	Total value of all items claimed.
Number of Items	Total number of items claimed in this report



8. Click Save.

The screen closes. You are returned to the main *Expense Report* screen. The item is listed under the *Expense Items*. The *Total Claimed* and *Number of Items* fields are updated to reflect the latest item.

- 9. Repeat step 7, to add additional items to the Expense Report.
- 10. Once all items have been added, submit the claim for approval. Click Submit. The status is updated to "Submitted". The expense is sent to the Approver for Approval. See <u>2.5 Expense Report Approval</u> for further detail on how this is approved

2.1.1. Entering A Mileage Trip

When claiming mileage, the instructions provide in <u>2.1 Entering an Expense Report</u> should be followed. This section provides guidance on how to complete the *Expense Details* screen, specifically for a mileage trip.

There are 4 options for entering a mileage trip depending on your configuration.

Note: The 4 options covered in this section, provide guidance on how the mileage units can be populated. The actual value for the mileage claim is calculated on save, based on the units provided and the rates that you have stored in the CoreHR system. Configuring these rates is covered in the **CoreExpense Configuration** user guide.

Option 1: Mileage Triangulation

The Mileage Triangulation facility records mileage claims based on post code recognition (UK only).

• <u>Note</u>: For this to be used, the following CorePortal parameter must be updated on Site Manager > Admin Settings: Set EX_MILEAGE_CALC_TRIANG ='Y'.

If triangulation is on, this captures and processes mileage information based on the rules of mileage triangulation. Triangulation is the name given to the practice whereby employers will only reimburse the cost of business travel by reference to the lower of:

• The journey between the permanent and temporary workplace; and



• The journey between the colleague's home and the temporary workplace.

If this is on, when you select a mileage Expense Type, the *Mileage Calculation* screen appears.

Note: If these addresses are not populated on the employee's HR record, an error message is displayed, and the screen does not open. Ensure employee records have both Home and Work Addresses set up in People Management.

The Post Codes stored on CoreHR for your Home Address and Work Address are populated.

- 1. Enter the *Post Code* for your destination in the *Temporary* field.
- 2. Enable Return Journey indicator, if this is a return trip.
- 3. Click Calculate.

The screen is updated to show the full detail of the calculated mileage claim.

The two columns indicate each calculated trip i.e. if taken from home or work.

*	- Expense Details				
	KMs Calculation			1 - 1 - a t	1.11
	Employee Dashboard > Expense F	Reports > Expense Report (Item: 2386) > Expense	Details > KMs Calculation		
					-
	Home	Workplace	Temporary		
	W5 2BF	E16 1LU	W12 8NS	Return Journey	
	Start Post Code	Start Post Code			
	W5 2BF	E16 1LU			
	Finish Post Code	Finish Post Code			
	W12 8NS	W12 8NS			4
	Distance in Miles	Distance in Miles			
	4.4	14.8			
	Total Distance				
	8.9				
	wentbley				
	J Perivale Ato	KENSAL GREEN			
	44				
	1 1 1	+			
	DALING	WHITE CITY			/
1	ACTON				
12		The second secon			
and and	ark M	HAMMERSMITH			+
1				CALCULATE	CREATE EXPENSE
			Enterter (15 Techning)	CALCOLATE	

- *Start Post Code*: The post code identified by the system as the closest of Home/Work to your destination.
- Finish Post Code: Your destination.

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- *Distance*: The calculated distance for each possible trip.
- *Total Distance*: The total calculated distance from the trip. This is the shortest distance from home/work and if a return journey, this will be double that distance.
- Map: A Google Map view of the journey taken

4. Click Create Expense.

The mileage is added as an Expense Item to the Expense Report.

	Number of Items 1						
Click <mark>here</mark> for	terms and cond	ditions.					
Expense It	ems						
Expense Type	Start Date	End Date	From	То	Units	Value	PENSE ITEM

Unite:

An employee can be allowed to override the distance calculated by the triangulation software. To do this, the following parameter following CorePortal parameter must be updated on *Site Manager* > *Admin Settings:* Set EX_MILEAGE_TIRANG_EDIT = "Y"

Option 2: Mileage History

An option can be made available to view and select from previously entered mileage trips.

Note:

- This option is not applicable if using *Mileage Triangulation*.
- For this to be used, the following CorePortal parameter must be updated on Site Manager
 > Admin Settings: Set EX_MILEAGE_HISTORY ='Y'.



If this is on, you will have the option to create your mileage claim as a copy of a previously entered item.

1. On the Expense Details screen, select the mileage Expense Type.

Expense Item				
Expense item with for	eign details			
Payment By Me		O Payment By Com	pany	
Expense Type	•	Value	÷	
From Location		To Location		
Start Date*		End Date*		
10-Apr-2019		10-Apr-2019		

- 2. The Select a Previous Mileage Item screen opens.
 - a. Select an item from the list.

b. Or click **Cancel** to skip this option and manually enter a new mileage item on the *Expense Details* screen.

Select a previous mileage item Employee Dashboard > Expense Report > Expense Details > Select a previous mileage item		
From	To	Mileage
Cork	Dublin	259
London	Oxford	189
W9 2be	Ne11df	800
W9 2be	BI9 8rr	438
W9 2be	Del 5bp	256
W9 2be	Dn5 7ef	346
W9 2be	M90 1qx	400
W9 2be	Ng24 4qg	248
W9 2be	Ng24 4qg	270
W9 2be	Ng24 4qg	272
W1b 5tb	Bn11ae	110



Once an item is selected, you are returned to the *Expense Details* screen, and the chosen mileage details are populated for *Units*, *From Location* and *To Location*.

Expense Item				
Expense item with forei	gn details			
Payment By Me		O Payment By Com	ipany	
Expense Type		Units		
Car Travel Mileage	•	8.9		
From Location W5 2bf		To Location W12 8ns		
Start Date*		End Date*		
10-Apr-2019	Ē	10-Apr-2019		
Expense Item Description				

Option 3: Mileage Calculator

It is possible to enable an option to open a mileage calculator, directly from the *Expense Details* screen. This allows you to open a calculator in a new browser window, to determine the KMs/Miles to be added to your claim. The details are then manually entered on the *Expense Details* screen.

Note:

- This option is not applicable if using *Mileage Triangulation*.
- For this to be used, the following CorePortal parameter must be updated on Site Manager
 > Admin Settings: Set EX_MILEAGE_CALC_URL = to the URL of your choice.
 - AA Route Planner is recommended.

Follow these steps to use this option:

1. On the Expense Details screen, select the mileage Expense Type.



2. Click Actions and select Mileage Calculator.

In a new browser tab, the route planning website (e.g. AA Route Planner) opens. Use this to calculate your trip distance.

Expense Item				
Expense item with for	eign details			
Payment By Me		O P Int By Company		
Expense Type Car Travel Mileage	÷	Units	÷	From Location
To Location				
Start Date*		End Date*		
18-Apr-2019	—	20-Apr-2019	—	Expense Item Description
Start Time	Ŧ	End Time	*	
Cost Centre and Analy	sis Codes			
Cost Centre		Analysis Code 1		
1 Default	*	Test Analysis Code One	*	
Total Claimed		Number of Items		
8.46		Humber of Herris		

- 3. Return to the *Expense Details* screen and enter the required details i.e. *Units* (KMs or Miles, depending on your configuration), the *From Location* and *To Location*.
- 4. Click Save.

Option 4: Manually Add Mileage

Follow these steps to directly enter the details for a mileage claim, on the *Expense Details* screen, without using the other options explored in Options 1 - 3 above.



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- 1. On the *Expense Details* screen, select the mileage *Expense Type*.
- 2. Enter the Units i.e. miles, km (depending on your configuration).
- Add the From Location.
 This is free text. If you have added a location before, this is available to select.
- Add the *To Location*.
 This is free text. If you have added a location before, this is available to select.
- 5. Click Save.

Expense Item					
Expense item with foreign d	details				
Payment By Me		O Payment By Company			
Expense Type Car Travel Mileage	•	Units 326	* *	From Location Cork	
To Location Kilkenny					
Start Date*		End Date*			
18-Apr-2019	•••	20-Apr-2019	…	Expense Item Description	
Start Time	*	End Time	•		
Cost Centre and Analysis	Codes	i			
Cost Centre		Analysis Code 1			
1 Default	-	Test Analysis Code One	*		
Total Claimed		Number of Items			

2.1.2. Entering A Subsistence Expense Trip

When claiming subsistence, the instructions provided in <u>2.1 Entering an Expense Report</u> should be followed. This section provides guidance on how to complete the *Expense Details* screen, specifically for a subsistence claim.

- 1. On the Expense Details screen, provide the following details
 - a. Select the subsistence Expense Type.
 - b. Enter the Units.
 - c. Enter the Start Date and End Date.
 - d. Enter additional details e.g. the Overnight Type, locations etc., as required.

Expense Item Expense item with foreign details Payment By Me Expense Type Subsistence 24 Hour Rate Units To Location Overnight Type Normal Start Da Expense Item Description Start Time Start Time				
Payment By Me O Expense Type Units Subsistence 24 Hour Rate Units To Location Image: Start Da 18-Ap Overnight Type Start Da 18-Ap Normal Image: Start Da 18-Ap				
Expense Type Subsistence 24 Hour Rate Units To Location Overnight Type Normal Expense Item Description				
Subsistence 24 Hour Rate Units To Location	Payment By Company			
Overnight Type Start Da Normal • 18-Ap		Fro	m Location	
Normal - 18-Ap				
Expense Item Description	ate*	End	Date*	
	pr-2019	20-,	Apr-2019	
Start Time - End Ti				
	ïme	*		
Cost Centre and Analysis Codes				
Cost Centre Analysis	is Code 1			
	Analysis Code One	Ŧ		

2. Click Generate Subsistence.

This calculates the units entered against the rate set up in the background for the given expense code.



This calculation will then output as the value for this claim i.e. Units X Rate = Value to be paid. If a rate of 0.00 is output, it is important to check the configuration of both the subsistence rate, and the users set up.

2.1.3. Entering an Expense Item Requiring a Receipt

Specific Expense Types are configured to require a receipt.

1. On the *Expense Details* screen, when you select an *Expense Type* which requires a receipt, a *Receipt Required* pop-up automatically appears:

Expense Details mployee Dashboard > Expense Reports > Exp	bense Report (Item: 2366) > Expense Details	
Expense Item	Receipt Required	
Expense item with foreign details	Submit paper receipt separately to	
Payment By Me	O Receipt available to upload	
Expense Type Business Entertainment 🔹	O No receipt available	
	CANCEL OK	
From Location	To Location	

Depending on the option selected, different actions are required.

Option	Explanation
Submit paper receipt	You will not be uploading a receipt to CoreHR. This will be provided
separately to your	separately to your expense administrator.
expense administrator	VAT will not calculate when this option is used.
	On selecting this option, the pop-up window updates to include the
Receipt available to	following fields:
upload	• Description i.e. the text to correspond with the receipt.
	• <i>Receipt</i> : Use this to browse for an upload a copy of the receipt.
	On selecting this option, you are required to provide a Reason for
No receipt available	Missing Receipt. This is mandatory if no receipt is available to provide.
	VAT will not calculate when this option is used.



- 2. Complete the pop-up as required.
- 3. Click **OK** to save your choice.
- 4. Continue to complete the remaining details for the item on the *Expense Details* screen and click **Save.**

2.1.4. Entering an Expense Trip paid by the Company (Credit Card)

If an expense item is to be paid by the Company:

1. Ensure that the **Payment by Company** indicator is selected on the *Expense Details* screen.

Expense Details				ACTIONS -
Employee Dashboard > Expense Reports > Exp	ense Report (Item: 2366)	> Expense Details		
Expense Item				
Expense item with foreign details				
O Payment By Me	Payment By	y Company		
Expense Type Overnight Hotel	Value	*	From Location	
To Location				
Chart Date 8	End Data#			

- 2. Complete the rest of the *Expense Details* screen as required for that *Expense Type*.
- 3. Save changes.

Unite:

- Once saved, the Expense Item is already marked as paid.
- All claims processed as 'Payment by Company' will not output on the General Ledger.



2.1.5. Entering A Foreign Expense Trip

Follow these steps if you have an *Expense Item* that has been incurred in a foreign location where you need to be reimbursed in your home currency e.g. GBP / EUR.

1. Ensure that the **Expense item with foreign details** indicator is selected on the *Expense Details* screen.

mployee Dashboard > Expense Rep	orts > Expens	e Report (Item: 2366)	> Expense Details		ACTIONS
Expense Item Expense item with foreig	gn details				
Payment By Me Expense Type Business Entertainment	·	O Payment B	y Company	From Location	<u>.</u>

- 2. Ensure that the *Value* provided is in the foreign currency i.e. the actual value paid in the foreign currency.
- 3. Select the foreign destination in the location section.

I Note:

When entering foreign claims, the *From Location* and *To Location* will become drop-down lists, with a list of country codes available. The selected country will then output the corresponding currency.

The system will use the location details supplied to identify the foreign currency i.e. if United States is selected, the system recognises that the value provided is in Dollars. The value will then be converted to your local currency value e.g. GBP / EUR.

Alternatively, if for any reason the currency rate is incorrect on CoreHR, you can override the rate to be used. For example, this could be used to record the exchange rate matching your credit card statement.

a. Click Actions.

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b. Select Currency Details.

← Expense Report (Item: 2366)			
Expense Details Employee Dashboard > Expense Reports > Expen	nse Report (Item: 2366) > Expense Details		ACTIONS 🔺
Expense Item			Receipt Info
Expense item with foreign details			
Payment By Me	O Payment By Company		
Expense Type	Value	From Location	
Business Entertainment -	20 •	Usa New York State	<u> </u>
To Location 🔹			
Otart Data 2	End Data 8		•
	CO GENERATE S	SUBSISTENCE SAVE S	SAVE AND ADD NEW

- c. Select the *Currency*, provide the rate and provide a reason for overriding the system calculation.
- d. Click OK.

xpense Details mployee Dashboard > Expense Reports > E	xpense Report (Item: 2366) > Expense Det	tails		ACTIONS -
Expense Item	Currency Info			
Expense item with foreign details Payment By Me	Currency	•		
Expense Type Business Entertainment	Rate	*	^{ation} w York State	* .
To Location 👻	Reason			

- 4. Complete the remaining details on the *Expense Details* screen as required.
- 5. Click Save.



2.2. Submitting a Claim for Approval

Once all of the Expense Items have been added to your Expense Report, you can either save the expense report and revisit it later or submit this for approval. If you click on the Submit button the claim will be sent to the Approver.

1. On the *Expense Report* screen, ensure that the correct *Approver* is selected.

xpense Report (Item: 23		KINSON			
nployee Dashboard 〉 Expense Rep	orts > Expe	ense Report (Item: 2366)			
Required Fields					
Start Date*		End Date*		Expense Description*	
03-Apr-2019	Ē	03-Apr-2019	—	Business Conference	
Cost Centre*		Approver*		7	
1 Default	*	Phillip Cross	*		
Additional Options					
Car Registration					
02C2548	*				
Analysis Code 1*					
Test Analysis Code One	-				

- 2. Scroll to the *Expense Items* section to confirm all items have been added.
- 3. Click Submit.

Expense Ite	ms					NEW EX	PENSE ITEM
Expense Type	Start Date	End Date	From	То	Units	Value	
Car Travel Parking	03-Apr-2019	03-Apr-2019				20.00	:
Overnight Hotel	03-Apr-2019	03-Apr-2019				50.00	:
						SAVE	SUBMIT



4. Click **Yes** on the *Accept Declaration* prompt (if you have configured the system to display this prompt).



The expense will be listed on the Expense Reports screen, in a status of "Submitted".

- Once in this status, it can no longer be edited, but can be unsubmitted.
- This will now be sent to the approver to review and update.

Expense	Reports						
1. 20 0 2.000 - 111 - 120 - 12	shboard > Expense Re	eports					
Business	Conference	Q				NEW EXPENS	E REPOI
Dusiness	comoronoc	10.00					
ID	Start Date	End Date	Expense Description	Approver	Total	Status	

2.2.1. Unsubmit an Expense Report

This is possible only when the Expense Report is in a status of "Submitted".

- 1. Lookup the expense on the Expense Reports screen (i.e. screenshot above or see <u>2.4</u> <u>Managing Previously Created Expense Reports</u>).
- 2. Click the button.
- 3. Select "Unsubmit".

The status is updated to "New" and you can edit, submit or delete the Expense Report if required.



2.3. Entering an Expense Report for a Third Party/Proxy Claimant

Administrators or managers may enter claims on behalf other employees providing they have access to the below *Expense* widget. Follow these steps to do this to raise a claim for another claimant:

- 1. Quick jump to the Expense widget (on the Manager Dashboard/Administrator Dashboard).
- 2. Click Manage Reports.

=	Administrator Dashboard 👻	Q Search Dashboards or Widgets	A 🖉 🙆
0	h		1 - 4 of 4
	A Martin		ALL STOR
•	Expense	MANAG	E EXPENSES
	110 - 100 - >		
	90 -		
6	80 - 70 -		
	60 - 50 -		
Ţ	40 - 30 -		
٩.	20 - 10 -		
	0 + No expenses		No item
			+

3. Click New Expense Report.

Admin	istrator Dashb	oard				
Expense		V V			~ / _	
	ashboard > Expense					
Dis	play only items wher	e the claimant has r	not been notified			
Search		0				NEW EXPENSE REPOR
ID	Start Date	End Date	Expense Description	Approver	Total	Status
				c		



- 4. Select the *Claimant*. This is the person that you want to enter the expense for.
- 5. Complete the Expense Report as normal i.e. as per the steps covered in <u>2.1 Entering an</u> Expense Claim.
- 6. Once completed, click Notify Claimant.

Required Fields					
Claimant*		Start Date*		End Date*	
Tom Cole	*	15-Apr-2019	Ē	15-Apr-2019	—
Expense Description*					
3rd Party Claim Example					
Cost Centre*		Approver*			
1 Default	*	Phillip Cross	*		
Additional Options					
Car Registration					
02C2548	-				

Distant Interview Intervie

At this stage, the claimant is notified that a request has been submitted for them.

- An email is sent (if this has been configured).
- An alert is available in the Notification Centre.

The Expense Report is not available to the claimant on the Employee Dashboard > My Expense Reports widget in a status of "NEW". They now need to review this by logging into CorePortal and submitting the expense claim for approval.



2.4. Managing Previously Created Expense Reports

All expense reports that you have created are available for you to review, and if needed to be updated, via the My Expense Reports widget.

Quick jump to the *My Expense Reports* widget.
 The chart provides a breakdown of all expenses submitted, by status.

The details of the most recent expense that you have submitted are displayed on the left of the widget. This is based on the *Expense ID*, not the dates.

 To jump directly to the *Expense Report* screen for that expense, click Actions and select Manage This Expense.

3. To view all expenses, in all statuses, click Actions and select Manage All Reports.



The Expense Report screen opens.

This provides a list of all of the expenses that you have created.

These appear for all statuses i.e.



nployee Das	hboard > Expension	se Reports					
Search		م			(NEW EXPENSE	REPOR
ID	Start Date	End Date	Expense Description	Approver	Total	Status	
2388	18-Apr-2019	18-Apr-2019	Customer Visit	Phillip Cross	110.00	New	:
2366	03-Apr-2019	03-Apr-2019	Business Conference	Phillip Cross	70.00	Submitted	:
2346	17-Apr-2019	17-Apr-2019	Visiting a client in Bristol	Phillip Cross	.00	New	:
2284	21-Jan-2019	21-Jan-2019	Trip to branch office for quarterly meeting	Portal Mss	25.00	Submitted	:

- 4. Use the *Search* field to search for an expense item based on the *ID*, *Expense Description* or *Approver*.
- 5. Click the button to access the options available for the expense.Depending on the status of the expense item, there are different actions that you can complete.

Status	Actions
	View/Update: To review or edit the claim.
New	Submit: To submit for approval.
	• Delete : To delete the expense.
	• View/Update: This is to view the expense only. You will not be able to save
Submitted	any changes to the record at this stage.
Submitted	• Unsubmit: To remove from the approver's queue. Status is returned to
	"New" and the claim can be updated and resubmitted.
Approved	View/Update: This is to view the expense only.
	• View/Update: Rejected claims can be edited and resubmitted. Use this
	option to edit the details.
Rejected	• View Rejection Reason: Provides the approver's rejection comments in a
Rejected	pop-up.
	• Submit: Submit the claim again for approval. Typically used, after the
	expense has been edited.



2.5. Expense Report Approval

2.5.1. Approve/Reject a Claim

Expense approvals are typically completed by a manager on the Manager Dashboard.

- Quick jump to the Manager Dashboard > My Approvals Notifications widget.
 <u>Note</u>: This widget displays all your approval items on CoreHR, not just expense items.
- 2. Click Approvals to jump straight to the My Approvals screen.



Alternatively, expense approval notifications are shared via the Notification Centre alerts.

Click the button and select **Notifications Centre** to view the full list of alerts. <u>OR</u> click the approval item to jump straight to it on the *My Approvals* screen.

≡ №	lanager Dashboard 👻	Q Search Dashboar		> ♀ ∞
	ta da		Notification	ns 🕴 💟
PC	My Approvals Notificati	APPROVALS ACTION		laim Approval Request No Mark All As Read
🐣 🗇	Alice Jones Travel Claim Approval Reque	est N Yesterday VIE	v Tom Colo Travel Cl V 10:0	laim Approval Request Notification
	Alice Jones Travel Claim Approval Reque	Yesterday VIE		nes dvance Approval Notification
•	Alice Jones Travel Advance Approval No	Yesterday VIE	V Yesi	-



On the *My Approvals* screen, click on the approval item on the *Actions* list. You can click the filter icon to filter on "Expense Claims" only, if required.

← 1	Manager Dashboar	ď					
-	Approvals ger Dashboard > My Approv	vals					
	Actions	Updates	Tom Cole				Î
Sea	arch	Q =	000030				
	Alice Jones Travel Claim Approval	Yesterday	Travel Claim Appr	oval Request Notific	cation		
2	Alice Jones Travel Claim Approval	Yesterday	70.00	2			
	Alice Jones Travel Advance Appro	Yesterday	Total claimed	Number of items			
Œ	Tom Cole Travel Claim Approval	10:06	Description Business Conference	Total 70.00	Date From 03-APR-19	Date To 03-APR-19	
	Tom Cole Travel Claim Approval	10:44	Year To Date 0.00	Cost Centre 1 Default	Vehicle Registration 02C2548	Analysis Code 1 TEST ANALYSIS CODE ONE	
			Trip ID			REJECT	VE

3. Scroll on the screen to view the full details for the claim.

Under the *Expense Items* section, you can click the ^t button for each to access further details:

Expense Items		1
Car Travel Parking Wed 03rd Apr 2019	Receipted Expense	£20.00 Submitted
Overnight Hotel Wed 03rd Apr 2019	Receipted Expense	£50.00 Submitted
Have you viewed the attack	ned receipts and VAT amounts?	View Details Additional Information Approver Note
Why Not?		
		REJECT APPROVE
		REJECT APPROVE

- a. Click **View Details**, to view the *Expense Details* screen for that item. On that screen, click **Actions** and **Receipt** Info to view any receipt details for the item.
- b. Click **Additional Information**, to view the additional details entered by claimant that might have been a mandatory requirement for that expense item.



- c. Click Approver Note to add comments to the item.
- 4. To Approve the claim
 - a. Check the following tick boxes:
 - Have you viewed the Receipts and VAT Amounts. (if no, please specify why not)

If you select this, provide further comments in the Why Not field.

I confirm that the above details are correct.

b. Click Approve.

The approval item is automatically cleared from the screen.

5. To **Reject** the claim:

- a. Check the following tick boxes:
 - Have you viewed the Receipts and VAT Amounts. (if no, please specify why not)

If you select this, provide further comments in the Why Not field.

• I confirm that the above details are correct.

b. Click Reject.

Enter comments for why the claim is rejected, when prompted. This is mandatory. The approval item is automatically cleared from the screen.

2.5.2. Forwarding a Claim to Another Approver

If you are unsure, or need further confirmation, you can also forward the claim to another Approver.

My Approvals Manager Dashboard > My	Approvals	
Actions	Updates	Have you viewed the attached receipts and VAT amounts?
Search	Q =	
Alice Jones Travel Claim Appr	Yesterday	Why Not?
Alice Jones Travel Claim Appr	Yesterday	Forward To
Alice Jones Travel Advance Ap	Yesterday	To read and review the terms and conditions for approval, please click here
		I confirm that the above details are correct
		COTENT REJECT APPRO

corehr

Select the approver from the list. Note that on selection, the approval item is immediately sent to that approver and cleared from your queue.



The following parameter must be on, to use the Forward To option.

- Go to Back Office > CoreExpense > Reference S-Z > System Parameters > ESS Params tab
- 2. Enable the Forward Approval Indicator.
- 3. Save.

Only Approvers with the Forward Approval indicator are displayed on the Forward To list.

- 1. Go to Back Office > CoreExpense > Reference C-C > Claimant Approvers Forward.
- 2. Select the Expense Group, to view the approvers for that group.
- 3. Enable the Forward Approver Ind for the required approvers.
- 4. Save.

2.5.3. Employee View of Approved/Rejected

When a claim has been approved or rejected, the claimant is notified. An alert is provided in the *Notification Centre* and an email can be also be sent to the claimant.

≡	Emplo	yee Dashboard		Q Sear				•	
					17/10	Notificatio	ons	:	Z
2		My Appointme	ents			Travel	Claim Rejection Notification	. 1	
	1	Position	Department	FTE	Start Date	2 1		_	111
C		Hr Administrator 502206-1	HR Admin	.5	01-Jan-2011		Claim Rejection Notification	•	
	-						Chim America Matification		
•	1					20	Claim Approved Notification 6 Apr		

Click on that to view a general message:

corehr



- 1. Quick jump to the *My Expense Reports* widget.
- 2. Click Actions and select View All Reports.
- 3. Search for the expense.
- 4. The status is updated to "Approved" or "Rejected".

"Approved" Expenses

No further actions are required. This is paid in the next expense run. Once paid, the corresponding payslip is available to you in the *Remittances* widget.

"Rejected" Expenses

a. Click the ^{*} button and select View Rejection Reason. This appears in a pop-up.
 A preview of this is displayed beneath the status.

If necessary, you can update and resubmit the expense for approval.

Expense Rep Imployee Dashboar	Orts rd > Expense Reports						
Search	٩	_				NEW EXPENSE	REPORT
ID	Start Date	End Date	Expense Description	Approver	Total	Status	
2426	01-Apr-2019	01-Apr-2019	Team Lunch	Phillip Cross	50.00	Rejected Itemised receipt required	:
2387	18-Apr-2019	18-Apr-2019	Trip	Phillip Cross	100.00	Approved	:
2386	18-Apr-2019	20-Apr-2019	Subsistence	Phillip Cross	8.46	New	:
2347	10-Apr-2019	10-Apr-2019	Trip to Bristol Office	Phillip Cross	.00	New	:
2326	15-Apr-2019	15-Apr-2019	Onsite with client	Phillip Cross	5.00	Rejected There is no receipt attac	:

- b. Click the button and select **View/Update** to make changes to the *Expense Report* and **Save**.
- c. Click the ^t button and select **Submit** to resubmit.



3. Advances

3.1. How to Submit an Advance Claim

Follow these steps to submit an advance claim:

 Quick jump to the *My Advances* widget on the *Employee Dashboard*. This widget can be added to the *Employee Dashboard* via the *Dashboard Configuration* screen in CorePortal if missing.

2. Click New Advance.

ly Advances	NEW /	ADVANCE
£200 Approved by Phillip Cross	Submitted 09-Apr-2019 Repayment 06-May-2019	:
£500 Saved For Later	Saved 18-Apr-2019 Repayment 04-May-2019	0 0
	1 - 2 of 2 🔍	>

The Create Advance screen opens.

3. Complete all fields on this screen. All are mandatory and flagged with a *.

Create Advance					
imployee Dashboard > Create A	Advance				
Advance Type*				Advance Date*	
Credit Transfer	*	Reason*		19-Apr-2019	—
Repay Date*					
	<u> </u>				
Currency*					
Pound Sterling	*	Value*	÷	Approver*	*
		5			
				SAVE	SUBMIT



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Field	Explanation	
Advance Type	How the advance will be paid e.g. Credit Transfer.	
Reason	The reason for requesting the advance e.g. "Trip to Customer in France".	
Advance Date	The date the advance is to be paid to you.	
Repay Date	This should be set to the expected end date of the trip that the advance is being submitted for.	
Currency	The currency for the amount required.	
Value	The amount required.	
Approver	Select from a list of your approvers.	

- 4. Click **Save** to save without submitting for approval.
- 5. Click **Submit** to save and submit for approval.

3.2. Approve an Advance

Expense approvals are typically completed by a manager on the *Manager Dashboard*, in the same way that Expenses are approved.

- Quick jump to the Manager Dashboard > My Approvals Notifications widget.
 <u>Note</u>: This widget displays all your approval items on CoreHR, not just expense items.
- 2. Click **Approvals** to jump straight to the *My Approvals* screen.



Alternatively, expense approval notifications are shared via the Notification Centre alerts.



Click the button and select **Notifications Centre** to view the full list of alerts. **OR** click the approval item to jump straight to it on the *My Approvals* screen.



On the My Approvals screen, click on the approval item on the Actions list. You can click the filter icon to filter on "Advance Requests" only, if required.

Ny Approvals	My Approvals				
Actions	Updates	Tom Co	le		
Search	۔ م =	000030			
ocuren	~ .	Travel Advance	Approval Notificatio	n	
Alice Jones Travel Advance	Appro Yesterday	19 Apr 2019 11:26			
Tom Cole Travel Advance Appl	Appro 11:26	Pound Sterling	500		
		Currency	Value		
		Advance No.	Reason	Advance Date	
		8	Trip to Cork	19-Apr-2019	
		Repayment Date	Advance Type		
		12-May-2019	CREDIT TRANSFER		
		To read and review the te	rms and conditions for approv	val. please clic <mark>k here</mark>	
				REJECT	APPROVE

- 5. To **Approve** the advance:
 - a. Check the "I confirm that I have checked the advance detail" box.
 - b. Click Approve.

The approval item is automatically cleared from the screen.


- 6. To **Reject** the advance:
 - a. Check the "I confirm that I have checked the advance detail" box.
 - b. Click Reject.
 - c. Enter comments for why the claim is rejected, when prompted. This is mandatory. The approval item is automatically cleared from the screen.

The employee can view the status of the advance request on the My Advances widget:

My Advances	NEW	ADVANCE
£200 Approved by Phillip Cross	Submitted 09-Apr-2019 Repayment 06-May-2019	:
£500 Rejected by Phillip Cross	Submitted 18-Apr-2019 Repayment 04-May-2019	:

For approved advances, click the [‡] button and select **View Detail**.

- The Approved On field confirms the date the advance was approved.
- The *Paid On* date will display the date the advance is paid i.e. when the expense run is completed in full.

nployee Dashboard > View Advar	ice (ib.o)	
Advance Type*	Reason*	Advance Date*
Credit Transfer	Trip to China	09-Apr-2019
Repay Date*		
06-May-2019		
Currency*	Value*	Approver*
Pound Sterling	200	Phillip Cross
Approved On	Paid On	
17/04/2019	Not Available	



For rejected advances, click the ^t button and select **View Detail**. The rejection *Reason* is displayed on the screen:

nployee Dashboard > View Advance		
Advance Type*	Reason*	Advance Date*
Credit Transfer	Trip to China	18-Apr-2019
Repay Date*		
04-May-2019		
Currency*	Value*	Approver*
Pound Sterling	500	Phillip Cross
Approved On	Paid On	
Not Available	Not Available	
Reject Reason		



4. Remittances

Employees can review their expense payment details via the Remittances widget.

To view remittance details:

1. Quick jump to the Remittances widget on the Employee Dashboard.

This displays the most recent payments made to your expense bank account. These relate to:

- Expense Claims
- Advances



2. Click **View** on a remittance item to view the full details of the payment made.

CO	rer	າເ			Powered	"CON
Remittance	Detail	Scale Code	a / Class 🏾 🗖		Address	E
Date : March 24 Payment Run : 1	40005	Code: 14508 Description: Assi Higher Class: A	stant Principal	Test Approver		
			Remit	tance		8
Reference	Date From	Date To	Descriptio	n	Currency	Amoun
16196	28-Jan-14	29-Jan-14	Overnight F	Rate (1 Units)	Euro@1	0.00
16196	28-Jan-14	29-Jan-14		e (1 Units)	Euro@1	36.1
16196	28-Jan-14	29-Jan-14	Taxis (0 Ur	hits)	Euro@1	35.0
16196	28-Jan-14	29-Jan-14	Hotel Accor)	nmodation (0 Units	Euro@1	219.0
					Total Pay	290.1
	Deta	nils	8	Cumul	atives (Year-to-date)	2
Expense Group		1 / Department	Of Finance	Claim Value		607.35
Claimant No.			0918105	Kilometres YTD		0
Payment No.			16196	Overnight		1
Claim Value			290.17	Ten Hour		0
Kilometres			0	Five Hour		1
Overnight			1			
Warm Alternation			0			
Ten Hour Five Hour						

3. Click on **View History** to view a list of all remittances for you on CoreHR. Click **View** for each to view the corresponding payslip.

My Remittance H	History					
mployee Dashboard 🗲	My Remittance History					
Claim No	Payment Run	Date Processed	Payment Method	Bank Details	Payment Value	
4384	180012	26-Apr-2019	Credit Transfer	Sort Code 70040 Account No. XXXXX-432	£ 150.00	VIEW
4378	180011	25-Apr-2019	Credit Transfer	Sort Code 70040 Account No. XXXXX-432	£ 1,440.00	VIEW
4369	180008	24-Apr-2019	Credit Transfer	Sort Code 70040 Account No. XXXXX-432	£ 100.00	VIEW
4375	180009	24-Apr-2019	Credit Transfer	Sort Code 70040 Account No. XXXXX-432	£ 100.00	VIEW



5. Claimant Cars

5.1. Setting up Private Car

Claimants are required to set up their private car details on CorePortal, in order to claim for mileage. This is required to determine the value of the expenses due to the claimant based on the car type, mileage to date and rate rules for your organisation.

Note: Company cars are not set up in this way. These are setup by administrators using the Car Administration Centre widget on the Administration Dashboard. See the Car Administration Centre user guide for full details.

To set up a new claimant car:

- 1. Quick jump to the My Primary Car widget.
- 2. Any cars already set up on the system are listed on the widget.
- 3. Click Actions and select Create Car.

		Create Car		
Search		View Kilometres 1	for Curre	nt Yea
Reg No.	Vehicle Type	Car Model		
132-C-1124 My Primary Car	Test Vehicle Typ	e Ford Focus		0 0 0

The Create Car screen appears.

 Provide all details required. Mandatory details are flagged with a *. Scroll down the screen to view all available fields.



<u>Note</u>: The **Company Car** indicator cannot be updated here. This is only switched on for cars setup by an administrator using the *Car Administration Centre* widget.

Car Details					
Reg No*		Car Model*		Date First Registered*	•••
Engine CC*	*				
Approver*	*	Vehicle Type*	*	Mileage Fuel Type	•
Company Car					

5. Review the terms and conditions and ensure to tick the box to confirm this.

6. Click Save.

The new car is listed on the My Primary Car widget as "Awaiting Approval".

My Primary Car			
Search	Q		
Reg No.	Vehicle Type	Car Model	
132-C-1124 My Primary Car	Test Vehicle Type	Ford Focus	:
191-D-1111 Awaiting Approval	Test Vehicle Type	Toyota	:

Once the car has been setup, it is sent to your approver to approve. You cannot submit a claim using this car, until the car has been approved.



5.2. Approving a Claimant Car

As per Expense Claim and Advance Request approvals, the Claimant Car approval is available to the approver via the *Manager Dashboard* on both:

- The Notification Centre.
- The My Approvals Notifications widget.

≡ Man	ager Dashboard 👻	Q Search Das			9	PC
- H				Notifications		
PC	My Approvals Notificati	APPROVALS		Alice Jones Car Submitted for Approval Notification 12:02		
<mark>요</mark> 7	Alice Jones Travel Claim Approval Requ	Yesterday	VIEW	Tom Cole Travel Advance Approval Notification V 11:26		
0	Alice Jones Travel Claim Approval Requ	Yesterday	VIEW	Alice Jones		
•	Tom Cole Travel Advance Approval No	11:26	VIEW	 Yesterday Alice Jones 		
 ➡ 	Alice Jones Car Submitted for Approval	Notifi 12:02	VIEW	Travel Claim Approval Request Notification	•	
~						

- 1. Click the approval item, to view the full details on the My Approvals screen.
- 2. Review the details on the approval.

The details displayed here, depend on the details supplied on the request.

Q,	Ŧ	Car Submitted for Ap	
		Car shomined for Ar	
laim Approval	Yesterday	19 Apr 2019 12:02	
nes Iaim Approval	Yesterday	191-D-1111	ΤΟΥΟΤΑ
e dvance Appro	11:26	Car Reg.	Model
nes mitted for App	12:02	Date Registered / Vehicle Type 15-Apr-2019 / Test Vehicle Type	Engine 2000
1	aim Approval e Ivance Appro	Yesterday e 11:26 tvance Appro 12:02	Yesterday aim Approval Yesterday e 191-D-1111 dvance Appro Car Reg. tes 11:26 nitted for App 12:02 Date Registered / Vehicle Type 15-Apr-2019 / Test Vehicle

- 3. To **Approve** the car:
 - a. Check the "I confirm that the above details are correct" box.
 - b. Click Approve.

The approval item is automatically cleared from the screen.

- 4. To **Reject** the car:
 - c. Check the "I confirm that the above details are correct" box.
 - d. Click Reject.
 - e. Enter comments for why the claim is rejected, when prompted. This is mandatory. The approval item is automatically cleared from the screen.

The approved car is now available to the claimant to use on Expense Reports, for mileage claims. On the *My Primary Car* widget:

- If this is the first car, the status displays "My Primary Car"
- If this is an additional or new car, the status displays as "Approved"

My Primary Car			
Search	0		
Reg No.	Vehicle Type	Car Model	
132-C-1124 My Primary Car	Test Vehicle Type	Ford Focus	:
191-D-1111 Approved	Test Vehicle Type	Toyota	:
		1 - 2 of 2	< >



5.3. Make New Car a Primary Car

Claimants can have multiple approved cars on CoreHR. The car flagged as "My Primary Car" is the one that will be defaulted on the *Car Registration* field on a new Expense Report. However, all approved cars are available for selection there.

To change a new car to the primary car:

- 1. Quick jump to the My Primary Car widget.
- 2. For the required car, click the ¹ button and select Make This My Primary Vehicle.

Search	c	2	
Reg No.	Vehicle Type	Car Model	
132-C-1124 My Primary Car	Test Vehicle Type	Ford Focus	1
191-D-1111 Approved	Test Vehicle Type	Toyota	:
		View Details	
		Edit Details	
		Kilometres for t	his Vehicle
	Г	Make this my P	rimary Vehicle
		Delete	

The car is automatically updated.

😑 Empl	oyee Dashboard	. Q	Search Da		ets 🧳 🙆
0	1.				You have successfully set your Primary Vehicle.
8	My Primary Car				
© Î	Search	Q			
	Reg No.	Vehicle Type	Car Model		
±	191-D-1111 My Primary Car	Test Vehicle Type	Toyota	:	
\$	132-C-1124 Approved	Test Vehicle Type	Ford Focus	:	

5.4. Edit Car Details

Claimants can edit the details for any of their cars, once approved. However, any changes made must be approved.

To edit car details:

- 1. Quick jump to the My Primary Car widget.
- 2. For the required car, click the ¹ button and select Edit Details.

Search		Q	
Reg No.	Vehicle Type	Car Model	
132-C-1124 My Primary Car	Test Vehicle Type	e Ford Focus	1
191-D-1111 Approved	Test Vehicle Type	e Toyota	÷
		View Details	
	[Edit Details	
		Kilometres for t	this Vehicle
		Make this my P	rimary Vehicle
		Delete	

Update the details as required and click Save.
 The car is submitted for approval again. As it is in a status of "Awaiting Approval" it cannot be used on a claim, until fully approved.

5.5. Car Administration Centre & Company Cars

A separate user guide called *Car Administration Centre* is available on the CoreHR University, which provides detailed guidance on how to use that feature to manage company car records for claimants.

6. Approver/Manager View of Expense History

6.1. Overview

Managers/approvers can review a history of their expense approval items, via the *My Approvals Notifications* widget.

To do this:

- 1. Quick jump to the My Approvals Notifications widget.
- 2. Click Actions.
- 3. Select one of the following 3 options, to view the corresponding approval history:
 - Expense Approval History
 - Vehicle Approval History
 - Advances Approval History

My Ap		Vehicle Approval History
ТС	Tom Cole Travel Advance Approval Notifica	Expense Approval History
0	Alice Jones	Timesheet Approval History
8	Travel Advance Approval Notifica	Leave Approval History
		Advances Approval History
		Missed Clocking History
		Shift Swap History

6.2. Expense Approval History

This shows a history of all expense reports in your approval queue. You can update the list to show either *Items Awaiting Approval* or *Items Approved*.

lanager Dashbo	ard > Expens	se Approval History						
Items Appro	ved							
Items Awaitir	ng Approval		Date To	Reason	Total	Status	Claims	
Items Approv	/ed	-		initial of D Datasets in				
Alice Jones	Default	01-Apr-2019	01-Apr-2019	Team Lunch	50.00	Rejected	0.00	VIEW
Thomas Cole	Default	03-Apr-2019	03-Apr-2019	Business Con	70.00	Approved	0.00	VIEW
	Default	15-Apr-2019	15-Apr-2019	Onsite with cli		Rejected	0.00	VIEW



Note: Approvals cannot be completed from this screen. Clicking **View** for a 'Submitted' approval item still provides a read only view of that item.

For approved/rejected, click View to see the historical expense report.

- The full expense report is displayed.
- Click **Print**, to print a version of the Expense Report.
- Click the ⁱ button for each *Expense Item* to view the details specific to each one.
 - Click View Details, to view the Expense Details screen for that item. On that screen, click Actions and Receipt Info to view any receipt details for the item.
 - o Click Additional Information, to view that detail if it is required for that expense item.
 - Click Approver Note to view comments to the item. This is <u>view only</u> and comments cannot be updated here.

Expense Report (T Manager Dashboard > Exp	rip ID: 2326) ense Approval History > Expen	se Report (Trip ID: 2326)		
Alice Jon 000013 Thu 18th A				
Travel Claim (Trip	DID: 2326)			
5.00 Total claimed	1 Number of items			
Description Onsite with client	Date From Mon 15th Apr 2019	Date To Mon 15th Apr 2019	Year To Date 0.00	
Cost Centre Default	Vehicle Registration 132-C-1124	Analysis Code 1 Test Analysis Code One	Approver No. 000058	
Approver Name. Phillip Cross	Scale Class A	Engine CC 1600	Travelled With N/A	
Position 1 Default Code				•
Expense Items				
Car Travel Parking Mon 15th Apr 2019		Receipted Expense Type	£5.00	Rejected
				View Details
				Additional Information
				Approver Note
				PRINT

6.3. Vehicle Approval History

This shows a history of all vehicle approvals, including both outstanding and completed.

Note: Approvals cannot be completed from this screen. Clicking **View** for a 'Submitted' approval item still provides a read only view of that item.

- Use the Search field to search for the required approval item. Search using *Employee Name*, *Vehicle Type*, *Model*.
- Click View to see the full approval item details.

anager Dashboar	d > Vehicle Approva	I History					
Search		Q					
Employee Name	Vehicle Type	Registration No.	Model	Engine CC	Insurance Exp. Date	Status	
Alice Jones	Test Vehicle Type	191-D-1111	Toyota	1600		Approved	VIEW
Thomas Cole	Test Vehicle Type	02C2548	Ford	1600		Approved	VIEW

• Click **Print** to print the record.

Viewing Vehicle 151-D-778 Manager Dashboard > Vehicle Approve	34 al History > Viewing Vehicle 151-D-7784	Nel 1	~
Vehicle Details			*
Registration No.	Model	Employee Name	1
151-D-7784	Toyota	Thomas Cole	
Personnel No.	Date First Reg.	Engine CC	
000030	08-Apr-2015	1600	
		Insurance Class	
Odometer Reading	Odometer Date	N/A	- 1
Insurance Exp. Date	Insurance Provider	MOT Expiry Date	
MOT Reg No	Licence Exp. Date	Licence Type	-
		PRIN	т



6.4. Advance Approval History

This shows a history of all completed advance approvals.

Note: Outstanding approvals are not available here.

• Use the Search field to search for the required approval item. Search using Advance Type, Advance Reason or Status.

indge. e e	shboard > Advanc	ico Approte										
Advand	ces History											
Search			Q	Ŧ								
Claimant	Name	Advan	Advance T	Curren	Advan	Currency	Advan	Date R	Advan	Status	Balance	
000013	Alice Jones	6	Credit Tr	Pound	Poun	Pound	09-Ap	06-Ma	Credit	Approved	0.00	VIEW
000013	Alice Jones	7			-	Pound			o		0.00	VIEW

• Click View to see the full approval item details.

Advance Details			
Advance No 7	Advance Type Credit Transfer		
Currency Pound Sterling	Value £ 500		
Advance Date 18-Apr-19	Repayment Date 04-May-19		
Approver Phillip Cross	Advance Reason Trip to China		
		CANCEL	ок



7. Rates Lookup

Claimants can lookup both domestic and foreign subsistence and mileage rates, using the *Rates Lookup* widget.

- 1. Quick jump to the Rates Lookup widget on the Employee Dashboard.
- 2. Provide the details that you'd like to filter the rates lookup by. Alternatively, you can leave these blank and search without a filter
 - a. **Expense Type**: This is the list of Expense Types on your instance of CoreHR that are used for mileage and subsistence claims.
 - b. **Travel Date**: Provide the date for your trip, to review rates that correspond to that date.
 - c. Location: Required only for subsistence rate lookups.

SEARCH
~
~

3. Click Search.

The Travel Subsistence screen opens.

The Travel Rates section displays the rates on CoreHR for the filter criteria provided.



Select Expense Type Car Travel Mileage	Ŧ	Tavel Date	🗂 Select Loca	tion 👻
Kilometres Exception	•	Engine CC		
				RESET APPLY
	Travel Date	Mileage Threshold	Unit Rate	Mileage Indicator
Engine CC	Travel Date 05/03/09	Mileage Threshold	Unit Rate 0.6294	Mileage Indicator
Engine CC - 1200				
Engine CC - 1200 - 1200	05/03/09	4000	0.6294	N/A
Travel Rates Engine CC 1 - 1200 1 - 1200 1 - 1200 1 - 1200 1 - 1200	05/03/09	4000 99999	0.6294	N/A N/A

- 4. To search again, update the filters at the top of the screen and click **Apply**. Additional filters are available here for:
 - Engine CC
 - Kilometres Exception

Note: This screen is for information purposes only and is not updateable. See the **CoreExpense Configuration Guide** for further details on how to setup rates.



8. Employee Expense Bank Account Details

8.1. View/Update Bank Account

The *My Bank Accounts* widget displays all bank accounts held for you on CoreHR. A separate bank account record is required for expense remittances, to your payroll bank account. Both records may point to the same actual bank account, however, you must explicitly provide details for both payment types.

To manage your expense bank account.

- 1. Quick jump to the My Bank Accounts widget.
- 2. The Expense account is listed on screen
 - If an account exists, the number may be displayed (depending on how the widget is configured).
 - If none is setup, the "Not Set Up" message is displayed.

My Bank A	Accounts
Expense 11111111	VIEW
Pay 11111111	VIEW

3. Click **View** for the Expense account, to add/change the account details.

Update Bank Details Employee Dashboard > Update Bank Details	XXXXXX		
Bank Account Information Sort Code* A I B (930121) *	Account Number	Confirm Account Number	_
Building Society Details			
Building Society Reference	Confirm Building Society Reference		
I accept that saving will update my	y bank details.		
			SAVE

- 4. Add/update the details.
- 5. Click Save.
- 6. Confirm your CorePortal password.
- 7. Click Ok

Confirm Passv	word	
Password *		Ø
This field is required		
	CANCEL	ок



9. Delegation of Approval

When going on annual leave or extended leave an approver has the option to delegate their approvals to a colleague (same level or higher level than themselves).

Note:

Delegating approval means that for the specified period every expense claim, advance or car approval that is sent to that approver for approval will be forwarded on to the selected delegated approver instead for approval.

This is managed using the *Delegation* widget on the *Manager Dashboard*. This widget is used for all org role delegation. Full training on Org Role delegation is available in the **Organisational Role Delegation** user guide. This section provides guidance specifically on expense approval delegation.

To delegate approval:

- 1. Quick jump to the Delegation widget on the Manager Dashboard.
- 2. Click Add Delegation.

elegation			ADD DELEGATION
Search Approvers	Q =		
Approver	Туре	Date	
	NOTHING TO	SEE HERE	

- 3. On the Add Approver Delegation screen, update all fields:
 - Type: Select "Expense".
 - Delegate To: Select the person that approvals should be delegated to.
 - From Date: The date that approvals should be delegated from.
 - *To Date:* The date that approvals should be delegated from.

- Add Approver Delegation Manager Dashboard > Add Approver Delegation From Date* Type* 06-May-2019 ··· Expense Delegate To* To Date Marie Fox 10-May-2019 -----Reason Cover annual leave \checkmark I authorise this individual to approve on my behalf SAVE
- Reason: Why the approvals are to be delegated e.g. "Cover Annual Leave"

4. Click Save.

For the specified period, all expense approvals (expense report, advances and vehicles) will be delegated to the nominated approver.



10. Mobile

10.1. View Expenses

Employees can view historic claims using mobile, as per the *CorePortal* desktop version. This can be completed via the following widgets:

- Recent Expenses
- Year To Date



No further user access or widget configuration is needed in addition to existing CorePortal configuration, as it is carried over to mobile. Configuration can be viewed on the CoreHR University *CoreExpense* material.

Widget Title	On Screen Name
Recent Expenses	Recent Expenses
Year To Date	Year To Date

10.2. Submit Expenses

Employees can submit new expense claims and manage historic claim statuses using mobile, as per the *CorePortal* desktop version. This can be completed for the below items:

- Mileage
- Subsistence
- Expense codes

Expense items follow the workflow configured on the CorePortal desktop version.

The only slight difference to Desktop, is submitting a Mileage claim. On the mobile functionality, the mileage claims will use Google map details to more accurately give the exact mileage.

≡ Employee Da	shboard 🌲 🗢	← Expense Report
My Expense Repo	rts Actions -	Start Date* 14-Jan-2019
You have no e	New Expense Report	End Date*
Status	Manage This Expense Manage All Reports	14-Jan-2019
Mileage	Manage An Reports	Expense Description*
Subsistence	0	Round Trip
Other	0	
		Cost Centre*
	o Claims	Approver Number*
		SAVE

No further user access or widget configuration is needed in addition to existing *CorePortal* configuration, as it is carried over to mobile. Configuration can be viewed on the CoreHR University *CoreExpense* material.

١	Widget Title	On Screen Name
I	My Expense Reports	My Expense Reports

