

You asked, we listened...

Changes made by the Library as a result of feedback Summer 2015

We value your feedback and try, when possible, to make improvements based on your suggestions. Below are examples of some of the changes made by the Library as a result of both your feedback and evidence we gather through statistics.

Journals Surveyed

Switch to new Journal Supplier

Switch to new book supplier

Mobile Phone call space created

Whisper Library introduced

PCs moved to create more choices

Rooms bookable after 5 pm

Visit Card introduced

Threshold Concepts developed

New Information Literacy Booking Form created

More Drop In Sessions available all year

New ways of gathering IL statistics

Library open until 10 pm

Creation of a generic IL team

Desk lay out changed

Consultation spaces in foyer and in Nursing Librarian's office

Library Charter

Signage reviewed and changed

LibGuides upgraded

Multisearch developed and interface redesigned

Attempt to make all booking options self service

Staff book display

Introduced Subject Liaison into ILL procedures

Reviewed and changed this

Changed ILL training to include more search options

Offer off site service to Monaghan Institute

Color Coding of Library space introduced